

MiVoice 250 System Features

Absorbed Digit Patterns Allowed - 50 Patterns, 48 Digits In Each

Account Codes - 256 Standard And 256 Forced Account Codes

ACD Hunt Members Spanning Nodes

Administrator Program Database Feature

Administrator Station Programming -

Station Can Be Programmed To Be An Administrator

ARS New Dial Rule - Add Account Code

ARS New Dial Rule - Add Extension Number

Attendant Console

Audio Diagnostics feature

Auto Connect On Transfer To Keypad

Automatic Call Distribution

Automatic Number Identification (ANI)

Automatic Route Selection (ARS)

Background Music

Basic E & M – DID, ANI, DNIS Call

Routing And Basic Networking

Basic Voice Mail (BVM) 4 port

Built-In Ethernet Port

Built-In Modem

Built-In Network Clock Card

Call Accounting System

Call Routing Table allowing 999 Patterns Per System

Call Routing To Public Network

Central Office Line Access

Combined Sip Server/Unified

Communicator Server

Compact Flash Card Slot

Cost Of Call In Progress

Database Back-Up

Database Programming From An

Administrator IP Phone - Done Through A Station IP Phone

Database Programming Via TCP/IP For All Systems

Date And Time

Dedicated Headset Jack (on supported Phones)

Diagnostics

Dial Rules Available – 32, 26 Of Which Are Programmable

Dialed Number Identification Service (DNIS)

DID – DID, ANI, DNIS Call Routing

Digital Networking (ISDN Based)

Direct Inward System Access (DISA)

Direct Station Selection/Busy Lamp Field (DSS/BLF)

Do-Not-Disturb With Customized Messages

Dual-Mode Axxess/SIP Protocol Support
E911 Number Override For IP-Based

Phones (Calling Party Number)

Electronic Phone Database Programming
Password Added

Electronic Volume Controls

Phone Features

Extension Lists – Total of 100 Extension Lists

External Paging Port

Feature Keys

Full-Duplex Speakerphone (on supported Phones)

Hands-Free Answerback

Headset Capability

Headset Connect Tone

Hearing Aid Compatible Handset

Hide Record-A-Call/Agent Help Displays

Hot Keypad Dialing

House Phones

Hunt Group Announcement Recordings

Hunt Group Camp-On Can Be Disabled

Hunt Group Overflow Recordings

Hunt Groups – 75

Identified Incoming Calls – Forwards, Intercom, Queue Callbacks, Recalls, Ring-Ins, Transfers

Integrated Windows-CE.net Touchscreen

Internet Protocol (IP) Phone Features

ISDN Incoming Call Toll Digit

Suppression

Line Keys

Loop-Start Trunks In Page Zones

Microphone Mute

Multilingual Capability (American English/British English/Spanish/Japanese)

Music On Hold Source Defined By Device

Music-On-Hold (single port)

NAT Traversal

Nat/Firewall Traversal

Night Answer

No Primary Attendant Requirement

Off-Premise Extensions (OPX)

On-Hook Dialing

Open Architecture Interface - Desktop (Through TAPI), Requires AXCESSORY Connect 2.0

Open Architecture Interface - System (Through ASCII)

Open Architecture Interface - System (Through TSAPI), Requires TSAPI Switch Driver

Open Architecture Interfaces - System Level (Through CSTA)

OPX - Single-Line Sets Can Be Connected

Page Remove/Replace

Paging - 10 Zones

PCDPM Baud Rate Programming

Phantom Station Support added

PRI License

Privacy

Private Networking Wizard added

Programmable Station Keys

Queue Callbacks Across Nodes

Record-A-Call

Redirect Ringing Call (Send to Dest)

Reminder Messages

Secondary Extension Appearances

Seize Device Feature Code

Session Initiation Protocol (SIP) Support Via SIP Server

Single-Line Ring Zones

Single-Line Sets

Spanish Language

Speakerphone Operation

Special Key Requirement Feature

Speed Dial Keys

Station Barge-in when Monitoring Call

Station Speed Dial Bin User

Programmable Keys

Station Swap Feature For Moves From Administrators Phone

Station/System Speed Dial Bin User

Programmable Keys Enhancements

Station-To-Station Messaging

Supervisory Help

Supervisory Station Monitoring

Support Remote Telephone Lines Via IP Using MGCP Gateway

System Forwarding

System Forwarding Paths - 200

System Speed Dialing - System 1,000 Numbers, 48 Digits Each

T.38 FoIP support

Toll Restriction - Multiple Classes, Day And Night

Toll Restriction User Groups - 8

UCD Hunt Members Spanning Nodes

Uniform Call Distribution

USB - BVM save/restore

User-Programmable Ring Tone